



# THE TICUA Vision Advantage Program

## *Introduction*

This vision benefit program is designed to help TICUA member faculty and staff employees (i.e. you) to meet vision care expenses and to encourage you to include eye health and vision care as part of your regular healthcare routine.

A separate offering from the TICUA Benefit Consortium Vision Plan, this program provides significant savings for eye health and vision expenses for you and your eligible dependents. This program offers specific professional services savings and discounts on materials and services obtained from The Eye Center (TEC).

*Note: Services and materials provided under the program are not available if you have coverage for them through a vision or medical insurance plan.*

The Eye Center at Southern College of Optometry, a TICUA member, is specifically designed to provide the highest quality vision care in a state-of-the-art teaching facility. Enjoying a renowned reputation for excellence in patient care, The Eye Center is home to some of the country's most celebrated doctors. Our doctors train interns and residents in the latest technologies for the diagnosis and treatment of visual system disorders.

The TICUA Vision Advantage Program (TVAP) has been designed to present an opportunity for the faculty and staff of member institutions to participate in this leading-edge training while creating an affordable alternative for eye health and vision care.

Regular eye health and vision care should be an essential part of any family's approach to health care. Each year, more than 78,000 individuals choose our doctors for their expertise and special attention to patient care.

Providing a full range of services, from primary care including prescriptions for spectacles and contact lenses to the management of chronic eye health disorders, our reputation for excellence is unparalleled.

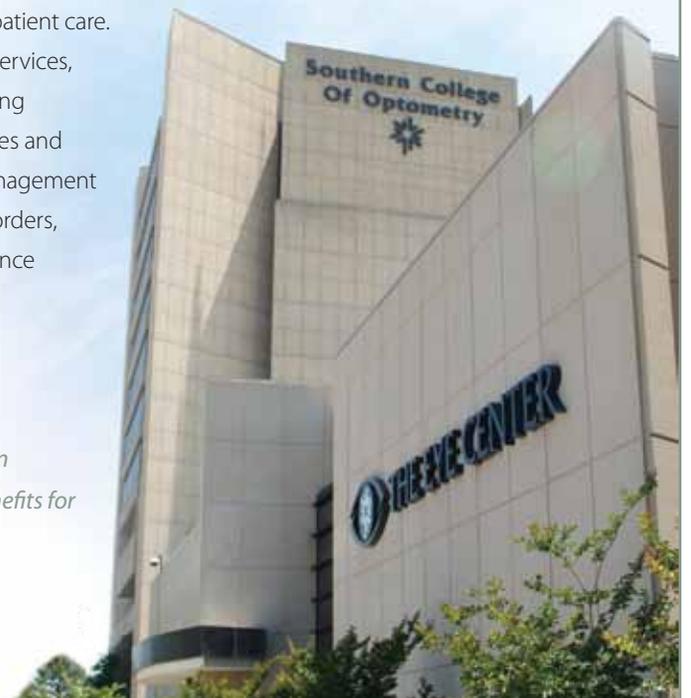
*The following information conveys our program benefits for faculty and staff.*



**THE EYE CENTER**  
AT SOUTHERN COLLEGE  
OF OPTOMETRY

1225 Madison Avenue, Memphis, TN  
in the heart of the  
Midtown Medical District

**901-722-3250**  
[www.tec.sco.edu](http://www.tec.sco.edu)





## Access to Services and Materials

To access services, you simply call The Eye Center at 901-722-3250 or visit us on-line at [www.tec.sco.edu](http://www.tec.sco.edu) and request an appointment. Let us know at the time you schedule your appointment that you are a member of the TICUA Vision Advantage Program (TVAP) or type that into the comments field of the on-line appointment request form.

**The Eye Center TVAP does not issue identification cards.** To access services, simply present for your appointment with a valid, institution identification and driver's license. The institution ID must contain your photo. If verification of identity cannot be established at the time of the appointment, no services will be provided.

You must have an appointment to receive services. No "walk-ins" are allowed with the exception of truly emergent/urgent care due to an illness or accident.

## Contact Lens Mail Service Program

The Eye Center has a telephone and online service available which allows patients to order or re-order contact lenses once you have established a relationship with one of our doctors. You can re-order your disposable or frequent replacement contacts by calling 901-722-3250 or by visiting [www.tec.sco.edu](http://www.tec.sco.edu) and going to the Cornea and Contact Lens Services page.

**Coming  
Soon**

## Payment for Services

When you receive services from TEC, payment is expected on the day of your visit for all professional services received. For spectacle materials (i.e. frames, lenses) a deposit is required to order the materials. Fifty percent of the cost of the materials must be received as a deposit before we can fabricate or place an order. Glasses and contact lenses are medically necessary devices that are specifically fabricated for **your** unique needs. Balance is due at the time you pick up your glasses. With regard to contact lenses, payment in full is required for us to place your order or supply you with contacts.

## Program Summary

This benefit program offers significant savings on professional services and discounts on materials purchased, including dress glasses, sports specs, safety eyewear and even contact lenses and accessories. The program is available to employees and their family members (i.e. dependents – spouses and children). There is no "doubling" or combining discounts for dependents who are also students.

### — Comprehensive eye health and vision exam every 12 months:

20% savings on Professional Service (*applies only to individuals who do not have other vision or major medical insurance that may cover the services provided. All applicable co-pays and/or deductibles must be paid by patient at the time of service if using any insurance product.*)



— **Prescription glasses every 12 months:**

15% discount when a complete pair of glasses is purchased, 20% discount on second or multiple pairs (*includes prescription sunglasses*).

— **Non-prescription sunglasses every 12 months:**

20% discount, limit two pair.

— **Contact lens exam every 12 months:**

20% savings on Professional Service (*Comprehensive, "new fits" only, applies only to individuals who **do not** have other vision or major medical insurance that may cover the services provided. All applicable co-pays and/or deductibles must be paid by patient at the time of service if using any insurance product.*)

— **Contact lens office visits/progress exams up to 90 days following Lens Fitting**

No charge when in conjunction with "new fit" (*10% savings on Professional Service when unrelated problem or not in conjunction with "new fit"*)

## Exclusions

The following services and/or materials are excluded under the vision program.

- Vision therapy
- Replacement/repair of lost/broken lenses or frames
- Surgical treatment
- Services or materials covered under vision insurance or medical insurance
- Eye examinations required as a condition of employment
- Services covered under worker's compensation

## Eligibility for Coverage

### Actively Enrolled Employee

If you are employed full or part-time at any of the participating TICUA schools, colleges or universities, you are eligible for services and materials. If you are currently on short-term disability compensation, approved by your employer, with anticipation of returning to active employment; you are eligible for services and materials.

### Dependent Eligibility

Your eligible dependents include your spouse and each of your unmarried natural children younger than age 19. Proof of relationship documentation is required for spouse and children to receive services. Covered employee must accompany dependents on the day of the appointment and for the receipt of materials if under 18 years of age.

In addition to your natural children, a child who lives with you in a parent-child relationship will be considered eligible if he/she is placed in your home for legal adoption, or is a legally adopted child, stepchild or foster child.

For the purposes of this program, an eligible foster child is a child for whom you or your spouse has assumed legal responsibility and control. Proof of relationship, whether legal or natural is required at the time of all appointments and parental consent must be obtained prior to any services being provided (see [www.tec.sco.edu](http://www.tec.sco.edu) under "about your appointment" for details).



## Coverage Termination

Your TVAP coverage will end on the earlier of the following dates:

- When you cease being employed as a member of the faculty or staff at any of the participating schools, colleges or universities.
- When the school, college or university terminates their participation.
- When your relationship with the school, college or university ends.

Your dependent's coverage will terminate on the earliest of the following dates:

- When the individual no longer meets the definition of a dependent.
- When **your** coverage terminates.
- In the event of enactment of rules or regulations at the State, Federal or Local level that prevents SCO from continuing to offer such benefits as promoted, then SCO reserves the right to modify the terms and conditions hereof immediately and without notice.

## Confidentiality of Information

A federal law, the Health Insurance Portability and Accountability Act of 1996 (HIPAA), requires that health care providers protect the confidentiality of your private health information.

A complete description of your rights under HIPAA can be found at our website, [www.tec.sco.edu](http://www.tec.sco.edu).

The Eye Center at Southern College of Optometry, will not use or further disclose information that is protected by HIPAA ("protected health information") except as necessary for treatment, payment, health plan operations and plan administration, or as permitted or required by law. By law, we have required all of our business associates to also observe HIPAA's privacy rules as outlined for use in The Eye Center. In particular, The Eye Center will not, without prior authorization, disclose protected health information for employment-related actions and decisions or in connection with any other benefit or employee benefit plan of your academic institution or employer. Under HIPAA, you have certain rights with respect to your protected health information, including certain rights to see and copy the information, receive an accounting of certain disclosures of the information and, under certain circumstances, amend the information. You also have the right to file a complaint with The Eye Center through our Compliance Officer or with the Secretary of the U.S. Department of Health and Human Services if you believe your rights under HIPAA have been violated.

The Eye Center maintains a privacy notice, which provides a complete description of your rights under HIPAA's privacy rules. For a copy of the notice, visit our website at [www.tec.sco.edu](http://www.tec.sco.edu) or contact your Campus Benefits Representative.

## Your Participation, Our Privilege

Through your institution's willingness to offer our TVAP to you, they are demonstrating their commitment to you as a valued employee. Through your participation in our TVAP, you are acknowledging the importance of eye health and vision care for yourself and your family. By providing you and your family with care, we are privileged to be a part of your health care team. You are about to discover why so many Mid-Southerners trust the doctors and interns at The Eye Center for all their families eye health and vision care needs.

>>> [www.tec.sco.edu](http://www.tec.sco.edu)